

Whitewater The Canoe Centre

Returns Form

You have the right to cancel your order for any reason within 31 days. The cancellation period will expire 31 days from the day you receive your order or in the event of items being dispatched separately on the date you receive the last item.

Please address all returns to: Whitewater the Canoe Centre, Shepperton Marina, Felix Lane, TW17 8NS

Please include a copy of this returns form with the items returned to let us know what you would like us to do along with the following information so we can deal with it as quickly as possible, or alternatively send the information to us by email at info@wwtcc.com.

If you have any questions please feel free to call us on 01932 247978.

Order Number:

Order Date:

Name:

Preferred Contact Information (phone/email) so we can let you know what's going on:

Reason for Return e.g. Wrong Size, Refund, Exchange, Packing error etc:

Address for exchanged items to be sent to if different from the original shipping address:

Please note that Whitewater The Canoe will not cover the cost of returning the goods to us.

In the case of Kayaks you will also have to bear the direct cost of the return the goods estimated to be a maximum of £120 inc VAT per item.

Please retain your proof of postage until we have received the items back. Refunds will be processed as quickly as possible after the items has been received and no later than 14 days after

Good returned to us must be unused and in a saleable condition with all labels still attached.